

# Health eNet's Suite of Services

Discover the benefits for your practice, staff and patients



## Better Efficiency, Better Care, Lower Costs

**Health eNet connects you to physicians across Hawai'i.**

We make interoperability possible. No matter what type of practice you have, EMR system you use, hospital affiliation, or island or residency, you can:

- ✓ Access a database of 1.2 million patients and 20 million health records.
- ✓ Refer patients electronically; no paperwork, fax or phone calls needed.
- ✓ Send and receive Direct Secure Messages with other physicians.
- ✓ Transmit immunization and tumor reports to DOH Public Health Registry.

**Along with full access to Health eNet services, users receive:**

Personalized training from a Hawai'i HIE consultant • Follow-up instruction and hands-on support • A full-time Help Desk • Access to our premium consulting services: Quality Reporting Measures and HIPAA Security & Privacy.

## A Great First Year

Since mid 2015, when the Health eNet first opened to Hawai'i physicians, Hawai'i HIE has surpassed national benchmarks and continues to grow.

- ✓ 20 million Clinical records
- ✓ 1.2 million Patients (84% of the state population)
- ✓ 600 Providers & 1,200 staff trained
- ✓ 120,000 Queries/month to Community Health Record
- ✓ 25,000 Transition-of-Care messages sent
- ✓ 4,000 Transmissions/day to DOH Public Health Reporting
- ✓ 80% of all Ambulatory Laboratory Results processed in the state (except closed systems: Kaiser and Tripler)
- ✓ Data contributing agreement signed with Kuakini Medical Ctr.
- ✓ VA using Health eNet for Direct Secure Messaging
- ✓ Training planned with Castle, Maui, DOH, Federally Qualified Health Ctrs, HPH non-employed physicians

## Hawai'i Physicians Agree:

Health eNet can boost efficiency, saving time and money, and improve patient care. Staff are more productive yet less stressed, and patients feel more confident in local healthcare.

"Having access to clinically relevant information in the Community Health Record helps me care for my patients. It makes work easier for my staff to perform. It increases my patients' confidence in the Hawai'i healthcare system. **This makes me happy.**"

**Julie Asari, MD**  
Primary Care Partners of Hawai'i

## What is the benefit of a Health Information Exchange?

Paper charts, phone calls and faxes are unreliable methods to send and receive health data. They waste time and resources, give an incomplete picture of the patient's history, and can lead to duplication of tests and errors.

A secure, online Health Information Exchange allows Emergency Departments, hospitals, primary care physicians, specialists, and public health officials to share critical patient data – quickly and accurately. An HIE is more efficient and reliable for physicians, raises the quality of care and safety for patients, and saves time and money for everyone.

Hawai'i HIE connects the provider community and their EMRs across the Hawaiian islands. It is building a statewide network to connect all Hawai'i physicians. It is closing the gaps in coordinated care. It is helping providers make diagnosis and treatment decisions based on the most complete, up-to-date data.

"I'm hoping that the Community Health Record will continue to grow. Because as the system expands, physicians will come to realize it's a much more efficient way to access health records and, because of this efficiency, **saves time and money.**"

**Greigh Hirata, MD**  
Fetal Diagnostic Center of the Pacific

"I can get all the labs I want for a complete diagnostic and clinical workup. If the patient has been hospitalized, I can get the discharge summary right at my fingertips. The CHR allows me to **spend more time with my patients, and see more patients each week.**"

**Neal Shimoda, MD**  
Kuakini Medical Plaza